



September 2, 2026

Dear Parents and Guardians,

We are pleased to announce that the **Student Transit Pass Program** will continue for the 2026/27 school year.

As a Grade 7-12 student at a participating school in the municipality, your student is eligible to receive a free annual Student Transit Pass for the 2026/27 school year. Student Transit Passes allow unlimited travel on all Halifax Transit services, including bus, ferry, Regional Express service (Routes 320, 330 and 370), and qualified Access-A-Bus clients. Students are not required to pay the \$1.00 top-up fee to ride Halifax Transit's Regional Express service.

Change for 2026/27: Transition to HFXGO mobile fare app

This year, Student Transit Passes are being transitioned from physical cards to HFXGO, Halifax Transit's mobile fare app. The transition to digital HFXGO passes makes it easier and more convenient for students to access and use their passes, and there is no card to carry, lose, or replace.

Create an HFXGO account before the first day of school

To receive a pass, students need to create an HFXGO account using their student email address. Accounts can be created at any time, and students do not need to wait for an email from Halifax Transit to get started. We recommend creating the account before the first day of school, so the pass is ready when classes start. Students who create an account later will still receive their pass, normally within a week.

How to create an HFXGO account

To create their account, students will need to:

1. Download the HFXGO app and create an account using their student email address. Students can do this at any time. In late August 2026, students who have not yet created an account will receive a reminder email at their student email address. Students who already have an HFXGO account using their student email address will not receive this email, since they do not need to create a new one.
2. A follow-up email will be sent instructing students to verify their HFXGO account. Students will not be able to receive their pass until the account is verified.
3. Once their account has been created and verified, Halifax Transit will issue the pass. Passes are not issued automatically when an account is created, so please allow up to one week. The 2026/27 pass is valid from Sept. 1, 2026 to Aug. 31, 2027 and can be used on any Halifax Transit service by scanning the app before boarding, with no payment required.
4. Watch for an email from HFXGO confirming their pass has been issued to their account.



Any Student Transit Passes from the 2025/26 school year remain valid until Sept. 11, 2026.

Note on the HFXGO reminder emails

Students will receive emails from noreply@justride.com, so please ensure to check junk folders if they don't appear. No payment method is required. Any instructions asking students to add a primary token or a Smart Card can be ignored. Once a student receives an email saying their pass has been issued, they may open HFXGO, go to their wallet and tap "refresh wallet" to load the pass onto their device.

Note on mobile data usage

The app does not require mobile data to access an already-activated pass. Students only need an internet connection the first time they create and activate their account. After that, the pass works without needing a data connection.

For more information on how to use the HFXGO mobile fare app, visit the HFXGO website page: halifax.ca/HFXGO.

If a student cannot or does not wish to use HFXGO

If a student does not have a smartphone, is unable to use the HFXGO app, or prefers a physical card for any reason, they can complete the opt-out survey here: <https://engagehalifax.ca/student-transit-pass-program/stpp-hfxgo-opt-out>, and a physical pass card will be delivered to their school administration office. The survey closes Sept. 10, 2026. Please note: students who receive a physical card will not have access to the program through HFXGO. Students can only use one format.

If a student needs a physical card after the survey, or loses their card

After Sept. 10, or if a student loses or damages their physical card, they may request a card directly from their school administration office. Students must provide their student email address to receive a physical card.

Keeping the program fair for all students

Student Transit Passes are intended for individual use only and cannot be shared. Each pass is linked to the student's own student email account, or, for physical cards, to a unique card number assigned to that student.

If a student allows someone else to use their pass, whether by sharing HFXGO login access or lending out a physical card, this is considered misuse of the program. Confirmed misuse will result in permanent deactivation of the student's account, or confiscation of their physical card for the remainder of the school year, with no replacement pass issued.



Students will receive this information directly as part of their registration materials and through in-school sessions.

Student HFXGO and travel training

As in previous years, Halifax Transit staff will visit schools to host travel training and will be available to answer any questions students have about the HFXGO app and how to ride Halifax Transit services safely and confidently.

Feedback survey

Students and parents/guardians will be invited to participate in a survey to share their experience with the Student Transit Pass Program during the 2026/27 school year. Results will be used to inform the future of the program.

To learn more about the program, and for additional transit-related educational and safety information, please visit our website at halifax.ca/StudentTransitPass or call 311.

Thank you for your support of this program.