



Subject: Action required — register for your free Halifax Transit Student Transit Pass

Hi there,

Your school has registered you for the Student Transit Pass Program for the 2026/27 school year. This means you are eligible for a **free annual Student Transit Pass** giving you unlimited access to all Halifax Transit services.

To receive your pass, you need to create an HFXGO account. Here is how:

1. Download the HFXGO app on your phone (available on the Apple [App Store](#) and [Google Play](#) — search “HFXGO”).
2. Open the app and select **Create Account**.
3. Enter your student email address and create a password.
4. Check your student email for a verification email and confirm your account.
5. Halifax Transit will issue your pass. It is not automatic when you create your account, so allow up to one week. You will receive a confirmation email when your pass is ready.

You can create your account right now. You do not need to wait for anything from Halifax Transit to get started. If you have not created your account by late August, you will receive a reminder email.

You will receive the reminder email from “noreply@justride.com”, so check your junk folder if you don't see them. Ignore any instructions asking you to add a primary token or a Smart Card, and don't add a payment method. Once you get an email saying your pass has been issued, open HFXGO, go to your wallet, and tap “refresh wallet” to load your pass onto your phone.

Create your account before your first day of school so your pass is ready when classes start. Passes are issued on a rolling basis, so if you sign up later you will still get your pass, usually within a week. If you had a Student Transit Pass last year, it stays valid until Sept. 11, 2026, so you are covered while your new pass is being issued.

Once your pass is loaded and activated, here is how to use it

On the bus: Scan your HFXGO app on the validator when boarding.

On the ferry: Scan your HFXGO app on the validator when entering the waiting area.

Your pass gives you unlimited travel on all Halifax Transit services including bus, ferry, and Regional Express routes (320, 330 and 370), and you won't need to pay the usual \$1.00 top-up fee on Regional Express. You only need an internet connection the first time you register and activate your pass. After that, your pass works without needing a data connection.



Don't want to use HFXGO?

Physical pass cards are available if you do not have a smartphone or prefer a physical card for any reason. If you would like a physical card instead, complete the opt-out survey here: <https://engagehalifax.ca/student-transit-pass-program/stpp-hfxgo-opt-out>. The survey closes Sept. 10, 2026.

If you choose a physical card, your HFXGO access for the Student Transit Pass will be removed. You can only use one format. After Sept. 10, or any time during the year, visit your school administrative office to request a physical card. You will need to provide your student email address in order to receive a physical card.

Keeping the program fair for all students

Your Student Transit Pass is for you only and cannot be shared. It is linked to your student email account, or, for physical cards, to a unique card number assigned to you.

Letting someone else use your pass, whether by sharing your HFXGO login or lending out your physical card, is considered misuse of the program. Confirmed misuse will result in permanent deactivation of your account or confiscation of your physical card, for the remainder of the school year, with no replacement pass issued.

Need help?

You can call 311 or email StudentTransitPass@halifax.ca.

Forgot your password? Tap “Forgot Password” on the HFXGO login screen and follow the instructions sent to your student email.

Getting a new phone? Log in to HFXGO on your new device using your student email and password. You can only switch your HFXGO account between phones a limited number of times on your own, so use your device switches sparingly. If you need more switches, call 311.

For more information on how to use the HFXGO mobile fare app, visit the HFXGO page on our website: halifax.ca/HFXGO.

Thank you,
Halifax Transit